



## WITHDRAWAL WITHOUT GIVING A REASON (RETURNS)

Didn't pick the right product? No worries — with us, choosing cosmetics is risk-free. You can withdraw from the contract without giving any reason within 14 days.

### When can I withdraw from the contract without giving a reason?

You can return any goods purchased from us. The only exceptions are goods that:

- a) have been customized or made to your specifications (e.g., packaging with engraving), or
- b) cannot be returned for hygiene reasons (e.g., opened cosmetics and other products that come into direct contact with the skin).

Please note that under the law you are liable for any diminished value of the goods resulting from handling them in a way other than what is necessary to establish their nature, characteristics and functioning (e.g., if you continue using cosmetics after you have already tried them once).

### How do I withdraw from the contract without giving a reason?

Within 14 days of receiving the goods, notify us of your decision to withdraw. The best way is to contact us at [info@notsofunnyany.com](mailto:info@notsofunnyany.com) or by phone at [+420 603 896 036](tel:+420603896036). You may also use the model withdrawal form available [HERE](#).

Send the goods without delay, but no later than 14 days from the date of withdrawal, to:  
**NOT SO FUNNY ANY s.r.o., Bezručova 795/2, Ústí nad Labem, 400 01.**

We will refund the purchase price no later than 14 days from the day of withdrawal. However, in accordance with the law, we may withhold the refund until we receive the goods back. If you withdraw within the first 14 days from delivery of the goods, you are also entitled to reimbursement of delivery costs up to the amount corresponding to the cheapest delivery method offered.

### Contact

We'll be happy to answer any questions about withdrawal without giving a reason at [info@notsofunnyany.com](mailto:info@notsofunnyany.com) or [+420 603 896 036](tel:+420603896036).